



New Guidelines Cart Placement

We are excited to share that automated collection vehicles, which use mechanical arms to pick up carts, are coming to your neighborhood. Due to this change, please note the new guidelines below that will help ensure your service can be completed safely and successfully.



Preparing for Pickups

Your WM driver completes more than 500 pickups a day, and misplaced carts can add challenges and delays. Thank you for doing your part to keep your driver safe and on schedule.

- Cart on street with wheels facing your residence
- 3 ft. from cars, mailboxes and other carts
- Lid closed completely
- No items or material outside the cart
- Accessible on your service days